

Getting Started

When the time is right for Hospice care, a patient's Doctor or family member most often makes the call for help. Our admissions nurse then meets with the patient and family to explain our services. An individual is never pressured to choose Hospice care. We understand that end-of-life care decisions are complex and personal, and should be respected.

"Your love, tenderness and caring were a blessing to me and my family."

Medicare, Medicaid, HMO's and private insurance companies reimburse Hospice for the care we provide. The patient does not receive a bill from Hospice for professional services, medications, medical equipment, or supplies included in their plan of care.

For more information contact:
Hospice & Palliative Care
of Chenango County
21 Hayes Street
Norwich, NY 13815
607-334-3556
www.hospicechenango.org

Hospice & Palliative Care of Chenango County

True & False Hospice Facts

TRUE: Anyone with a life-limiting illness is eligible for hospice care.

FALSE: Hospice is just for cancer patients.

TRUE: We care for patients in every season of life.

FALSE: Hospice is just for the elderly.

TRUE: Services are provided in contracted hospitals, nursing homes, group and adult homes.

FALSE: Hospice is only for patients living at home.

TRUE: Your Doctor can practice in any county as long as you reside in Chenango County.

FALSE: Your Doctor must practice in Chenango County.

TRUE: Referrals may be made when life expectancy is six months or less; however, patients may outlive this prognosis.

FALSE: Hospice patients have just days to live.

TRUE: Anyone can notify hospice of a person in need; this is the first step toward admission.

FALSE: Doctors are the only ones who can refer patients to Hospice.

TRUE: Hospice patients can live better and longer when we ease their physical and emotional stresses.

FALSE: Opting for Hospice means you've given up on life.



Some just require extra attention



Hospice & Palliative Care of Chenango County

"When we enter this world, we're surrounded by love, comfort, and care. Don't we deserve the same when we leave?"

Understanding Hospice

Hospice & Palliative Care of Chenango County is a non-profit health care agency that serves individuals with life-limiting illness. We have cared for your family, friends, and neighbors for more than twenty years.

Our experienced and compassionate staff comes to your home, nursing home, hospital room, group or adult home to manage symptoms and keep you comfortable. Hospice endorses a holistic approach to health care, with a deep understanding that serious illness often results in profound physical, emotional, and spiritual changes.

We have experts in each of these areas to help patients and caregivers cope as the disease progresses. Patients rest easier knowing that loved ones are offered grief counseling after their death.



Hospice is available to:

- ◆ Explain the expected progression of your illness
- ◆ Work with your personal physician for the best outcome
- ◆ Provide symptom and pain relief
- ◆ Educate your caregivers
- ◆ Pay for medications included in your Hospice plan of care
- ◆ Provide medical equipment: oxygen, hospital beds, wheelchairs, etc.
- ◆ Visit your home on a regular basis
- ◆ Provide personal hygiene care
- ◆ Take your phone call 24 hours a day, 7 days a week
- ◆ Offer trained volunteers for companionship and respite care
- ◆ Provide bereavement care to loved ones for at least 13 months following a death

Reasons to Choose Hospice

Navigating your way toward life's end can be overwhelming and frightening. Hospice was created specifically for families on this difficult journey. Just as there are specialists in cardiology, gastroenterology or oncology, Hospice professionals are the specialists in end-of-life care.



Individuals most often seek our help when aggressive curative treatments have been exhausted. However, there is no reason to wait until then for a Hospice consultation. It's far better to know every option when deciding how you want to live the rest of your life.

Hospice patients may begin to feel better as their symptoms are controlled or alleviated. This is the time to enjoy life's simple pleasures, and wrap up unfinished practical, emotional, or spiritual business.

Palliative Care Option

This program is designed for individuals who may still be receiving life-extending treatment, such as chemotherapy or dialysis. Consults are available regarding symptom management. Volunteers are available if requested.